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# Internal Quality Auditor ISO 9001:2015

**Delivery Method:** eLearning || **Duration:** 45 hours – 4 months || **Course Fee:** see website

## Qualifications

On completion of the training program, the student will be awarded the following qualifications:

- Certificate of **Internal Auditor of Quality Management Systems ISO 9001** (with exam) awarded by Bureau Veritas.
- Certificate of **Course Internal Quality Auditor ISO 9001** awarded by Bureau Veritas Business School.

The Certificate of **Internal Auditor of Quality Management Systems ISO 9001**, issued by Bureau Veritas, is obtained after completing and passing the qualification examination.

## Presentation

The course **Internal Auditor ISO 9001: 2015** has been developed based on the latest edition of this International Standard. After one of the most comprehensive reviews of this Standard since its creation, the new edition tries to adapt to changing times by **facilitating its integration with other management systems, and by trying to make them more accessible to all types of organizations**, especially the service sector, where this new Standard is given a clearer focus.

**ISO 9001: 2015** goes a step further than its predecessors and **requires companies to conceive quality in terms of strategy in order to obtain greater value. To achieve this, it incorporates new concepts such as risk management, context, etc., and settles others that have already been under discussion since the year 2000 version, such as customer satisfaction or process management.**

The **quality audit** is a **management tool** used by organizations to **assess the effectiveness of its quality management system** in accordance with the requirements of ISO 9001: 2015 with the aim of **establishing and improving** their policies, objectives, standards and other quality requirements, and achieving continuous improvement.

As such, **quality audits offer** organizations **confidence in the effectiveness** of their management systems and their ability to meet customer requirements. In the same way, organizations can achieve being awarded certificates of quality management through a quality audit process, which must be conducted by an accredited certification body.

**The Internal Quality Auditor course has been updated based on the new ISO 9001: 2015.** The new content will enable professionals who work in the field of quality management to become acquainted with the rule changes from the 2008 version.



## Who the course is for

The **Course Internal Auditor ISO 9001: 2015** is aimed at anyone interested in being able to conduct **audits of Quality Management Systems** based on ISO 9001: 2015 and ISO 19011: 2011 audit Standards. It is also intended for all those who want to focus their career towards one of the professions with the highest demand for qualified staff.

## Objectives

Participants should acquire the skills, i.e. knowledge, abilities and attitudes needed to **plan, organize and implement a quality management system based on the ISO 9001 Standard, and conduct internal audits to verify the effectiveness of the system.**

After completing the training, students will be able to:

- Become familiar with the **concepts and definitions of ISO 9000: 2015.**
- Understand the **principles** on which **Quality Management** is based.
- **Identify the requirements** established by the **ISO 9001: 2015** Standard.
- Get to know the keys for **implementing a quality management system** by applying the requirements of ISO 9001: 2015.
- Participate in the implementation and management of a quality management system according to ISO 9001: 2015.
- Conduct **audits of Quality Management Systems in companies of any sector, following the relevant guidelines of the ISO 19011: 2011 audit Standards.**
- Apply **what they know about quality audits, in any** organization to verify the compliance of its management system.
- **Take on responsibility at any stage** of the audit process.
- Understand **the functions and skills that an auditor must have** in both internal audits and certification audits.
- Be familiar with **the process for certifying** an organization.
- Recognize **the characteristics and most common problems in achieving quality certification.**



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## Program

### Subject 1: Quality Management Systems ISO 9001

- Analyze the Evolution of Quality Management and Its Principles.
- Understanding the Requirements of a Quality Management System and the leadership and Commitment of Top Management.
- Understanding the Planning for the Quality Management System.
- Interpreting Resource Management -Support.
- Identifying the Requirements for the Realization of the Product-Operation.
- Understanding the Performance Assessment and the Processes of Improvement.

### Subject 2: Auditing Quality Management Systems

- Getting to know International Standardisation and Industrial Safety.
- Understanding the Main Aspects that make up QMS Audits.
- Preparing and Planning the Audit of a Quality Management System.
- Carrying out the Process of Auditing a QMS.
- Analyzing the Elaboration of the Audit Report of a QMS.
- Identifying the Profile that an Auditor of QMS must have.

## Contact

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