

Training Area: **Systems Integration** Delivery Method: **E-Learning** Start/Call for applications: **see website** Duration: **45+45+45 hours – 9 months** Course Fee: **see website** Language: **English**

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Internal Auditor Pack Quality ISO 9001:2015 Environment ISO 14001:2015 and Occupational Health and Safety Management Systems ISO 45001:2018

Qualifications:

On completion of the training programme, the student will be awarded the following qualifications:

- Certificate of Internal Quality Auditor Management Systems ISO 9001:2015, Internal Environmental Auditor ISO 14001:2015 and Internal Auditor of Occupational Health and Safety Management Systems ISO 45001:2018 (all with examination), issued by Bureau Veritas.
- Certificate of the courses Internal Quality Auditor ISO 9001, Environment ISO 14001 and Health and Safety at Work ISO 45001 Qualifications issued by Bureau Veritas Business School.

Presentation:

The courses of Internal Quality Auditor ISO 9001:2015, Environmental ISO 14001:2015 and Occupational Health and Safety ISO 45001:2018 have been developed on the basis of the latest edition of the International Standard. After one of the most comprehensive reviews of this Standard since its creation, the new edition tries to adapt to changing times by facilitating integration between the management systems, and by trying to make them more accessible to all types of organisations.

The economic environment we find ourselves in today is producing major changes in how organisations are managed. Management tools at all levels facilitate the control of processes and activities taking place in production processes and services provided, so that it is necessary to control and minimise the environmental impact of activities. **Environmental audits offer** organisations confidence in the effectiveness of their Management System and their ability to achieve sustainable development.

ISO 9001: 2015 goes a step further than its predecessors and **requires companies to conceive quality in terms of strategy in order to obtain greater added value.** To achieve this, it incorporates new concepts such as risk management, context, etc., and settles others that have already been under discussion since the year 2000 version, such as customer satisfaction or process management.

The existence of demanding occupational health and safety legislation, and the awareness of society in general, mean that all types of organisations are becoming committed to organising the prevention of occupational risks under **a Management System scheme in accordance with ISO 45001**. This Standard provides the requirements for a Health and Safety Management System that allows organisations to control the occupational risks that arise from carrying out their activity, and eliminate or minimise the danger to workers and other parties who may be exposed to hazards, and at the same time it improves implementation.

Quality, environment and occupational health and safety audits are a management tool used by organisations to assess the effectiveness of their quality, environment and occupational health and safety management system, with the aim of establishing and improving its policies, objectives, standards and other requirements, thereby achieving continuous improvement.

As such, **audits offer** organisations **confidence in the effectiveness** of their management systems **and their ability to meet customer requirements**.

In the same way, organisations can qualify to be awarded certificates of quality management through an integrated audit process, which must be conducted by an accredited certification body.

Who the course is for:

The courses of Internal Quality Auditor ISO 9001:2015, Environmental ISO 14001:2015 and Occupational Health and Safety ISO 45001:2018 are aimed at senior managers, middle managers or technicians, as well as all those professionals interested in managing the quality, environment and health and safety of an organisation, and in being able to carry out audits. It is also intended for all those who want to focus their career towards one of the professions with the highest demand for qualified staff.

Objectives:

Participants should acquire the skills, i.e. knowledge, abilities and attitudes needed to plan, organise and implement a Quality, Environment and Occupational Health and Safety Management System based on the ISO 9001, ISO 14001 and ISO 45001 Standards, and conduct internal audits to verify the effectiveness of the system.

After completing the training, students will be able to:

- Be familiar with the Quality Management System as per ISO 9001.
- Interpret and apply the ISO 14001 Environmental Management System Standard.
- Implement an Occupational Health and Safety Management System, in accordance with the specifications of ISO 45001.
- Become familiar with the concepts and definitions of the ISO 9001, ISO 14001 and ISO 45001 Standards.
- Understand the principles on which Quality, Environment and Occupational Health and Safety Management is based.

- Identify the requirements established by the ISO 9001, ISO 14001 and ISO 45001 Standard.
- Get to know the keys for implementing a Quality, Environment and Occupational Health and Safety Management System by applying the requirements of the ISO 9001, ISO 14001 and ISO 45001 Standards.
- Participate in the implementation and management of a Quality, Environment and Health and Safety Management System in accordance with ISO 9001: 2015, SO 14001: 2015 and ISO 45001.
- Conduct audits of Quality, Environment and Occupational Health and Safety Management Systems in companies in any sector.
- Apply what they know about quality, environment and occupational health and safety audits, in any organisation to verify the compliance of its Management System.
- Take on responsibility at any stage of the audit process.
- Understand the functions and skills that an auditor must have in both internal audits and certification audits.
- Be familiar with the process for certifying an organization.
- Recognize the characteristics and most common problems in improving quality, environment and health and safety certification.

Why does Bureau Veritas recommend this course?

In this course you will be trained as an internal auditor of management systems based on **ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018** Standards, taking into account the guidelines set by the **ISO 19011:2018** audit standard.

- It improves the organisation's ability to deliver products/services that meet established requirements.
- It increases customer satisfaction.
- It improves processes and management, increasing productivity, profitability and satisfaction for all stakeholders.

Program:

Internal Quality Auditor ISO 9001:2015

Module 1: Quality Management Systems ISO 9001

- Analyse the Evolution of Quality Management and Its Principles
- Understanding the Requirements of a Quality Management System and the leadership and Commitment of Top Management
- Understanding the Planning for the Quality Management System
- Interpreting Resource Management -Support
- Identifying the Requirements for the Realization of the Product-Operation
- Understanding the Performance Assessment and the Processes of Improvement

Module 2: Auditing Quality Management Systems

- Getting to know International Standardisation and Industrial Safety
- Understanding the Main Aspects that make up QMS Audits
- Preparing and Planning the Audit of a Quality Management System
- Carrying out the Process of Auditing a QMS
- Analysing the Elaboration of the Audit Report of a QMS
- Identifying the Profile that an Auditor of QMS must have

Internal Environmental Auditor ISO 14001:2015

Module 1: Environmental Management Systems ISO 14001

- Analysing Environmental Management and knowing the ISO 14001 Standard
- Planning the ISO 14001 Environmental Management System
- Implanting the ISO 14001 Environmental Management System
- Reviewing the ISO 14001Environmental Management System
- Knowing Practical Issues of Implementation of an ISO 14001 Environmental Management System
- Studying the Regulations Applicable to the ISO 14001 Environmental Management System

Module 2: Auditing and Certifying Environmental Management Systems

- Getting to know International Standardization and Industrial Safety
- Understanding the Major Aspects Covered by an EMS Audit
- Planning and Preparing an Audit of an EMS
- Doing the Audit Process on an EMS
- Developing the Audit Report of an EMS
- Knowing the Profile of an EMS Auditor

Internal Health and Safety Auditor - ISO 45001:2018

Module 1: Health and Safety Management Systems ISO 45001

- Introduction
- ISO 45001:2018 understanding & awareness
- Terms and definitions

- Context of the organization
- Leadership and worker participation
- Planning
- Support
- Operation
- Performance evaluation
- Improvement

Module 2: Auditing and Certifying Health and Safety Management Systems

- Occupational Risk Prevention Statutory Audits
- Main Aspects of OSH Management System Audits
- Analysis of the Profile of the OSH Management System Auditor
- Audit Preparation and Planning
- OSH Management System Audit Process
- Preparation of the OSH Management System Audit Report



English



Systems Integration



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